

Terms & Conditions



Nutshell Natural Paints Ltd.
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NUTSHELL Terms & Conditions

Revision: 1.0 2010-02-11

1. All goods shall remain in the sole ownership of Nutshell Natural Paints (the vendor) until such time as all monies payable have been received by the vendor.
2. The customer's attention is drawn to application and usage information relating to the goods, which is available on data sheets that can be accessed on the vendor's website at www.nutshellpaints.com. This information can also be requested by telephone 01392 823760.
3. Prices are subject to change without notice.
4. The customer undertakes to accept responsibility for providing safe and sufficient storage facilities for the goods and will indemnify the vendor against any losses, damages or costs arising out of a breach of this condition.
5.
 - i) Returns of paint (other than as specified in paragraph 5(ii) below) will only be accepted within 14 days from dispatch, upon proof of purchase. Unless agreed otherwise by the vendor paint tins must be returned to the address above unopened and in resalable condition.
 - ii) Any paints mixed specifically to order are non-returnable.
6. Where goods delivered by the vendor are received by the customer damaged, the vendor must be notified within 48 hours of receipt in order for replacement goods to be re-sent free of charge. No such claims will be accepted after the 48 hours have elapsed.
7. Any information, whether verbal or in writing, is for guidance only and is given in good faith but without warranty, since skill of application and site conditions are beyond our control. In any event we do not accept any liability for the performance or non-performance of any products beyond the value of the goods delivered by us (for example, we shall not be liable in respect of associated costs incurred by any person such as labour or scaffolding costs nor shall we be liable in respect of any alleged consequential losses of any person).
8. Any quoted delivery times are estimates only. Time shall not be of the essence in the delivery of any goods and the vendor shall accept no liability in relation to late delivery beyond the value of the goods in question.
9. These terms and conditions and any claims arising in relation to goods ordered or supplied shall in all respects be governed by English Law and any dispute arising under or in connection with the foregoing shall be for the exclusive jurisdiction of the English Courts.
10. The foregoing exclusions and limitations do not affect (and are subject to) those of your statutory rights as a consumer which cannot be excluded by Law.